



## Frequently Asked Questions

### What is Platinum+?

Formally known as Platinum Discount Network (PDN), Platinum+ is an exclusive benefits program that provides you with additional tools, features, bonuses, and incredible savings... all for just \$49.95 a month. Benefits included:

- Enhanced Compensation Plan (OL Bonuses)
- Enhanced Reporting
- Personal Web Site & Mobile Marketing App
- Five Star Pass Member Discount Program
- FREE Annual Position Renewal (\$99 value)

### Is there a fee for Enhanced Reporting?

If you have Platinum+, then you could view ALL Virtual Office Reports for FREE. If you do not have Platinum+, then you may incur a \$1-\$3 charge each time you view these Enhanced Reports from your Virtual Office.

### How does the Annual Position Renewal work?

Once you make 12 consecutive monthly payments of Platinum+, you will receive 12 months of Membership for FREE!

### What is the FIVE STAR PASS?

The FIVE STAR PASS offered through 5LINX is the largest and most comprehensive members-only discount network of its kind. It provides millions of ways to save on the products and services you are already buying every day, all in one place. It offers 350,000+ locations to save up to 50% across the United States, Canada, and Puerto Rico. FIVE STAR PASS includes many of the local merchants that you like to buy from in addition to savings on top brands and stores.



## **What can I save on by using the FIVE STAR PASS?**

You can save on:

- Local Retail
- Dining & Food
- Big Box Stores
- Personal Services
- Home & Garden
- Travel
- Entertainment and Recreation
- Movies
- Automotive
- Grocery Coupons
- National Brands
- And much more!

## **How do I save money with the FIVE STAR PASS?**

Once you log in to the FIVE STAR PASS, go to the FIND search bar and key in what you are looking for and your location to help target the search and provide options.

You will also have access to several different ways to search, including general categories, subcategories, partners, or national brands. Filters are also available like New, Expiring Soon, In-Store, Online, or By Phone.

You will be presented with dozens of printable coupons in your local area, including restaurants, entertainment, local retail stores, hotels, travel, movies, services, and much more!

## **Can I use FIVE STAR PASS to get discounts when I am away from my computer?**

FIVE STAR PASS offers the MY DEALS app for your smartphone that will allow you to search for discounts while you are on-the-go. You can also turn on an optional feature that will send deals to your smartphone around your present location.



### **How can I get the FIVE STAR PASS mobile app on my smartphone?**

When you have completed the signup process and are on the FIVE STAR PASS website, scroll down to the bottom of the home page to the icon that looks like a smartphone that says “Got Mobile”.

Click on the icon, and it will open up to a page with instructions on where you can download the free “MY DEALS” app. Then use the mobile password provided in red to activate the app on your phone.

Once loaded and activated on your phone, just click on the MY DEALS app and shop till you drop.

### **Is there a limit to how many coupons I can print and use?**

No. You can print and use as many coupons as you wish every month. There is no limit, and there are millions of coupons to choose from.

### **How can I print coupons when I am using my smartphone?**

The coupons available on your smartphone are designed to simply hold up your phone with the coupon on it and the merchant will view or scan the coupon displayed on your phone to validate your discount.

### **Can I utilize FIVE STAR PASS discounts when I am out of town?**

Unlike local savings books you can buy, which are only useful when you are in your hometown, the FIVE STAR PASS program can be utilized wherever you may be traveling. Just enter the city/state or zip code where you are located and offers from that location will be listed. It’s like owning a savings book in every metropolitan and micropolitan area in the United States and Canada!

### **How many different merchants offer discounts?**

Over 350,000 merchants throughout the United States and Canada offer money-savings discounts through the FIVE STAR PASS program. Offers include 50% off, Buy-One-Get-One-Free, or \$25 coupons that only cost you a \$5 donation to a charity. You can easily save more than twice the cost of the Platinum+ each month by utilizing these incredible savings.



**Can I access FIVE STAR PASS from another computer if I am on the road or do not have my computer?**

Yes, your membership is web-based. Just log in to [www.FIVESTAR.5LINX.com](http://www.FIVESTAR.5LINX.com) with your unique Username and Password from any computer.

**How do I learn more about the range of available discounts?**

The best way to discover all of the great discounts built into your FIVE STAR PASS is to spend some time browsing through the website and clicking on all of the categories, filters, partner offers pulldown menus, and search features. One of the most popular sections of the FIVE STAR PASS is a section in Partner Offers that includes millions of coupons. Just using the grocery coupons alone could significantly reduce your weekly cost of grocery shopping. Additionally, there are popular and useful discounts on office supplies, dining, car rental, hotel and travel accommodations, electronics, services, and so much more. Use the FIVE STAR PASS just once, and you will wonder how you ever got along without it.

**What if I don't want to use my savings certificate right now?**

Each discount will be valid for 30 days after printing. You can use this offer at any time before the expiration date listed on the coupon.