

TECH24/7 **5LINX**

5LINX

BUILD YOUR LEGACY

Program Benefits

- Certified Techs are always available **24/7, 365 Days a Year**
- Unlimited Remote Technical Support
- Onsite Support
- Antivirus Software
- Self Help Database

24/7 Remote Technical Support

Membership includes free unlimited remote support services which include:

- Software installation
- Operating system issues
- PC maintenance
- Digital music problems
- Printers/Scanners
- MS Office issues
- Internet/email issues
- Virus/Spyware removal
- Diagnostics



24/7 Remote Technical Support

5LINX TECH24/7 can help resolve most of your technical issues remotely. We leverage new technologies to allow our technicians to:

- Remotely take control of your computer, troubleshoot and resolve your issues.
- Technicians are available to solve your technology problems 24 hours a day 7 days a week.



Online Technical Support

- Over 14,000 trained, licensed and certified technicians who can resolve your technology issues at your location.
- Technicians are A+/MCP/MCSE certified and provide real world technology solutions for most hardware and software issues.
- Technicians can be dispatched to your location as soon as the same business day.



Online Technical Support

Our onsite support covers more than basic computer issues, services include support for:

- Data transfer and backup
- Network installation
- PDA installation
- Peripheral setup or fix
- Memory upgrade
- DC/DVD drive installation
- Basic digital imaging
- Data or document recovery



Pricing & Compensation

- Pricing - \$24.95/mo
- Point Value – 1point
- Residual Payout - \$3.00 CV

