



Frequently Asked Questions

What is the FIVE STAR PASS?

The FIVE STAR PASS offered through 5LINX is the largest and most comprehensive members-only discount network of its kind. It provides millions of ways to save on the products and services you are already buying every day all in one place. It offers 350,000+ places to save up to 50% across the United States, Canada and Puerto Rico. FIVE STAR PASS includes many of the local merchants that you like to buy from in addition to savings on top brands and stores.

What can I save on by using the FIVE STAR PASS?

You can save on:

- Local Retail
- Dining & Food
- Big Box Stores
- Personal Services
- Home & Garden
- Travel
- Entertainment and Recreation
- Movies
- Automotive
- Grocery Coupons
- National Brands
- And much much more!

How much can I save using the FIVE STAR PASS?

Average members can save \$1,500 per year or more.

You can estimate your savings at the bottom of the FIVE STAR PASS home page, simply click on

“How much can I save” and an estimator tool will pop up. Fill in the tool and it will help you estimate your annual saving based on what and how much you typically spend on key items and services.



How do I save money with the FIVE STAR PASS?

Once you log in to the FIVE STAR PASS, go to the FIND search bar and key in what you are looking for and your location to help target the search and provide options.

You will also have access to several different ways of searching including general categories, subcategories, partners or national brands. Filters are also available like New, Expiring Soon, In Store, Online, or By Phone.

You will immediately be presented with dozens of printable coupon offers in your local area including: restaurants, entertainment, local retail stores, hotels, travel, movies, services and much more!

Can I use FIVE STAR PASS to get discounts when I am away from my computer?

FIVE STAR PASS offers the MY DEALS app for your smartphone that will allow you to search for discounts while you are on-the-go. You can also turn on the optional feature that will send deals to your smartphone that are near your present location.

How can I get the FIVE STAR PASS mobile app on my smartphone?

When you have completed the signup process and are on the FIVE STAR PASS website, scroll down to the bottom of the home page to the icon that looks like a smart phone that says "Got Mobile".

Click on the icon and it will open up to a page with instructions on where you can download the free "MY DEALS" app. Then use the mobile password provided in red to activate the app on your phone.

Once loaded and activated on your phone simply click on the MY DEALS app and shop till you drop.

Is there a limit to how many coupons I can print and use?

No. You can print and use as many coupons as you wish every month. There is no limit and there are millions of coupons to choose from.

How can I print coupons when I am using my smartphone?

The coupons available on your smartphone are designed to simply hold up your phone with the coupon on it and the merchant will view or scan the coupon displayed on your phone to validate your discount.



Can I utilize FIVE STAR PASS discounts when I am out of town?

Unlike local savings books you can buy which are only useful when you are in your hometown, the FIVE STAR PASS can be utilized wherever you may be traveling. Just enter in the city/state or zip code where you are presently located and offers from that location will be listed. It's like owning a savings book in every metropolitan and micropolitan area in the US and Canada!

How many different merchants offer discounts?

Over 350,000 merchants throughout the U.S. and Canada offer money-savings discounts through the FIVE STAR PASS program. Offers include 50% off, Buy-One-Get-One-Free or \$25 coupons that only cost you a \$5 donation to a charity. You can easily save more than twice the cost of the FIVE STAR Private Discount Network each month just by utilizing these incredible savings.

Can I access FIVE STAR PASS from another computer if I am on the road or do not have my computer?

Yes, your membership is completely web-based, so you can login to www.FIVESTAR.5LINX.com with your unique Username and Password from any computer.

How do I learn more about the range of available discounts?

The best way to discover all of the great discounts built into your FIVE STAR PASS is to spend some time browsing through the website and clicking on all of the categories, filters, partner offers, pulldown menus and search features. One of the most popular sections of the FIVE STAR PASS is a section in Partner Offers that includes millions of coupons. Just using the grocery coupons alone could significantly reduce your weekly cost of grocery shopping. Additionally, there are popular and useful discounts on office supplies, dining, car rental, hotel and travel accommodations, electronics, services and so much more. Use the FIVE STAR PASS just once and you will wonder how you ever got along without it.

Can these offers be used by other members of my family?

Due to the exclusivity of our merchant offers, the offer is only valid for use by the member whose name appears on the printed coupon.

What if I don't want to use my savings certificate right now?

Each discount will be valid for 30 days after printing. You can use this offer at any time prior to the expiration date listed on the coupon.



If a certificate has been printed and is not redeemed before the expiration date, check the website again as it may be renewed or updated with a new offer.